### The Aim of the Document

The aim of these terms of use is to provide the client with the information on the Terms of the Use of System and to determine the liabilities of **Client** and **Latvian Materials Research Society** in relation to the use of System. The Client's duty is to acquaint with the Terms of Use. The Client confirms that, when buying, he has acquainted with the terms, as well as his provided data are true, valid and complete.

#### **Terms Used**

Latvian Materials Research Society (registration No. 40008006459, legal address: Paula Valdena Street 3, Riga, Latvia, e-mail: <u>bbcentre@rtu.lv</u>).

The ScSB 2021 – "The Scandinavian Society for Biomaterials 2021 13th annual virtual meeting" on 14th June, 2021.

**Client –** a participant of the ScSB 2021 virtual event and/or Buyer of Goods, a natural person who has electronically confirmed that agrees to the Terms of Use.

Terms of use – these Terms of Use of the System.

**Goods –** an online registration for the ScSB 2021 offered by Latvian Materials Research Society. Registration fee for the ScSB 2021 covers: **a**ttendance of all scientific and social activities as indicated in the ScSB 2021 programme published on bbcentre.eu/event/scsb2021.

**System –** the Internet self-service system of Latvian Materials Research Society which is available at website bbcentre.eu and where there is ensured an opportunity for the Client to purchase Goods online.

#### Subject Matter of the Contract

Latvian Materials Research Society undertakes to provide for the Client the services related to the System, but the Client undertakes to use the System in conformity with these Terms of Use.

#### 1. General Terms

1.1. The purchase is made electronically by confirming the Terms of Use;

1.2. The services related to the system are available 24 hours a day, if:

1.2.1. It is not denied by circumstances that go beyond the control of Latvian Materials Research Society;

1.2.2. There are no preventive measures or the activities for the improvement of System carried out.

1.3. The information on the services available in the System and the procedure for their provision the Client may receive according to the procedure provided in Clause 7.3.

# 2. Client's Obligations

2.1. The Client undertakes to:

2.1.1. Provide true information;

2.1.2. Ensure that its equipment complies with the minimum requirements set for the receiving of System services 2.2. By agreeing to these Terms of Use, the Client confirms that he/she is informed of the personal data processing performed by Latvian Materials Research Society in conformity with these Terms of Use, and he/she agrees to them. 2.3. The Client has the right to:

2.3.1. Verify the conformity of Goods before making payment for the Goods;

2.3.2. Send to Latvian Materials Research Society information on the inferiorities or inaccuracies noticed in the System;

2.3.3. Exercise freely the rights provided by the laws and regulations of the Republic of Latvia.

# 3. Latvian Materials Research Society Obligations

3.1. Latvian Materials Research Society undertakes to:

3.1.1. Allow the Client to use the System in conformity with these Terms of Use;

3.1.2. Ensure the provision of services related to the System and selling of Goods to the Client in conformity with these Terms of Use and the laws and regulations of the Republic of Latvia;

3.1.3. Send promptly following the notification of an online registration for ScSB 2021 to the e-mail address indicated by Client.

3.2. Latvian Materials Research Society is not liable, if the Client does not receive the information sent by Latvian Materials Research Society to the e-mail address indicated by Client. The information is considered sent to the Client upon the registration of its sending in the System.

#### 4. The Term of Contract and Its Termination

4.1. The Contract comes into effect, when the Client has electronically confirmed that he/she agrees to the Terms of Use, and it is in force for the period until the purchased Goods are used;

4.2. Latvian Materials Research Society has the right to terminate unilaterally the Contract promptly and without giving a notice, if the Client has violated these Terms of Use.

## 5. The Liability of Parties

5.1. Latvian Materials Research Society is not liable for any losses incurred to Client in case, if any third party uses the System using the Client's data;

5.2. The Client is liable for all actions in the System performed using his data.

## 6. Data Processing

6.1. By using the system the Client provides Latvian Materials Research Society with personal data that are processed for the following purposes:

6.1.1. To fulfil the liabilities under the Contract between the Client and Latvian Materials Research Society on the supply of Goods within the framework of System according to the Client's request;

6.1.2. To reply to the questions and requests sent by Client;

6.2. When processing the Client's personal data, Latvian Materials Research Society undertakes to observe the laws and regulations regulating the protection of natural persons' data;

6.3. Latvian Materials Research Society undertakes not to disclose Client's data to the third parties;

6.4. The Client who make the online payment agrees, understands and confirms that his/ her personal data including without limitation details relating to debit card/ credit card/net banking transmitted over the Internet may be susceptible to misuse, hacking, theft and/ or fraud and that Latvian Materials Research Society or the Payment Service Provider(s) AS Swedbank have no control over such matters.

### 7. Other Terms

7.1. Electronically prepared documents have the same force like documents prepared in writing;

7.2. Client's electronic agreeing to these Terms of Use confirms that the Client has acquainted with them, understand them and agree to them;

7.3. Client can obtain more detailed information and the description of services available in the System, as well as to deal with other issues related to Contract by writing to bbcentre@rtu.lv.

## 8. Refund/Cancellation Policy:

- 8.1. The Client wishing to cancel his/her online registration for the ScSB 2021 must notify Latvian Materials Research Society in writing (an email notification send to <u>bbcentre@rtu.lv</u>).
- 8.1.1. The cancelation made more than 30 days before the ScSB 2021 starts is eligible for an 80% refund of the online registration fee.
- 8.1.2. The cancelation made up to at least 15 days before the ScSB 2021 starts is eligible for an 50% refund of the online registration fee.
- 8.1.3. No refunds are available for cancellations made less than 15 days before the ScSB 2021.
- 8.2. In the unlikely event of the programme being cancelled by Latvian Materials Research Society due to unexpected circumstances, 85% refund of the online registration fee will be made to the Client.
- 8.3. Latvian Materials Research Society has rights to change the time of "The Scandinavian Society for Biomaterials 2021 13th annual meeting" due to unexpected circumstances, moving forward the time of event not more than 3 months (until 14<sup>th</sup> September 2021). In this case Latvian Materials Research Society should inform each Client by an email notification at least 30 days before the ScSB 2021 (before 14<sup>th</sup> of May 2021).

#### I AGREE WITH TERMS AND CONDITIONS